

# Texas Health Trace Updates

## for Local and Regional Users

*This biweekly communication is intended to provide local and regional users of Texas Health Trace with useful information about recent and upcoming system enhancements and features.*

**Tuesday, December 8, 2020**

### Major Accomplishments

- Functionality of 'Convert to Case' button has been expanded to allow exposed contacts meeting clinical case definition to be converted using the shortcut button.
- Escalation categories and corresponding work queues have been updated. New escalation options for exposed contacts are "Workplace, school, correctional, or healthcare exposure" and "Potential harm to self-and/or others." New escalation options for cases are "No lab attached," "Potential harm to self and/or others," and "No other escalation categories apply."
- Loss of taste and smell have been split for Exposed contact guided workflow and details page.
- Jurisdictional FIPS Mapping update was made for addresses in Cuero-DeWitt County.
- Updates to data in the Einstein Dashboards were made in Call Center reports to make data refresh more quickly as a proof of concept for updating all dashboards.

### Latest Resources and Trainings

- Jurisdiction Change Report for RLHEs
- Travel Exposure Escalation Queue
- RLHE Escalation Queues in THT: Updated document highlighting category of escalations and when to select in THT, as well as how to track, note and review in THT.
- How to Remove Duplicates in THT

### Lessons Learned

- Address issues are multifaceted and have several downstream impacts including reporting, jurisdiction assignment, and workload. Finding accurate and reliable methods for maintaining address information in THT remains a top priority.

### Open Issues

- Non-validated addresses still experiencing issues with assigning to a jurisdiction. Process still needed to manage addresses that are not validating in THT.
- Additional address issues identified and reported to software company for mapping inconsistencies. Response pending.

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### Plans for Next Sprint Cycle

- Update language for quarantine period in the Exposed Contact script in response to the change in CDC guidance.
- New functionality enabling case deduplication for designated users.
- Analysis of person deduplication looking for opportunities to improve person matching algorithm.
- Updates to data in “City” field(s) to enhance report filtering capabilities.

